

044508.0005 AUSTIN 124659 v1

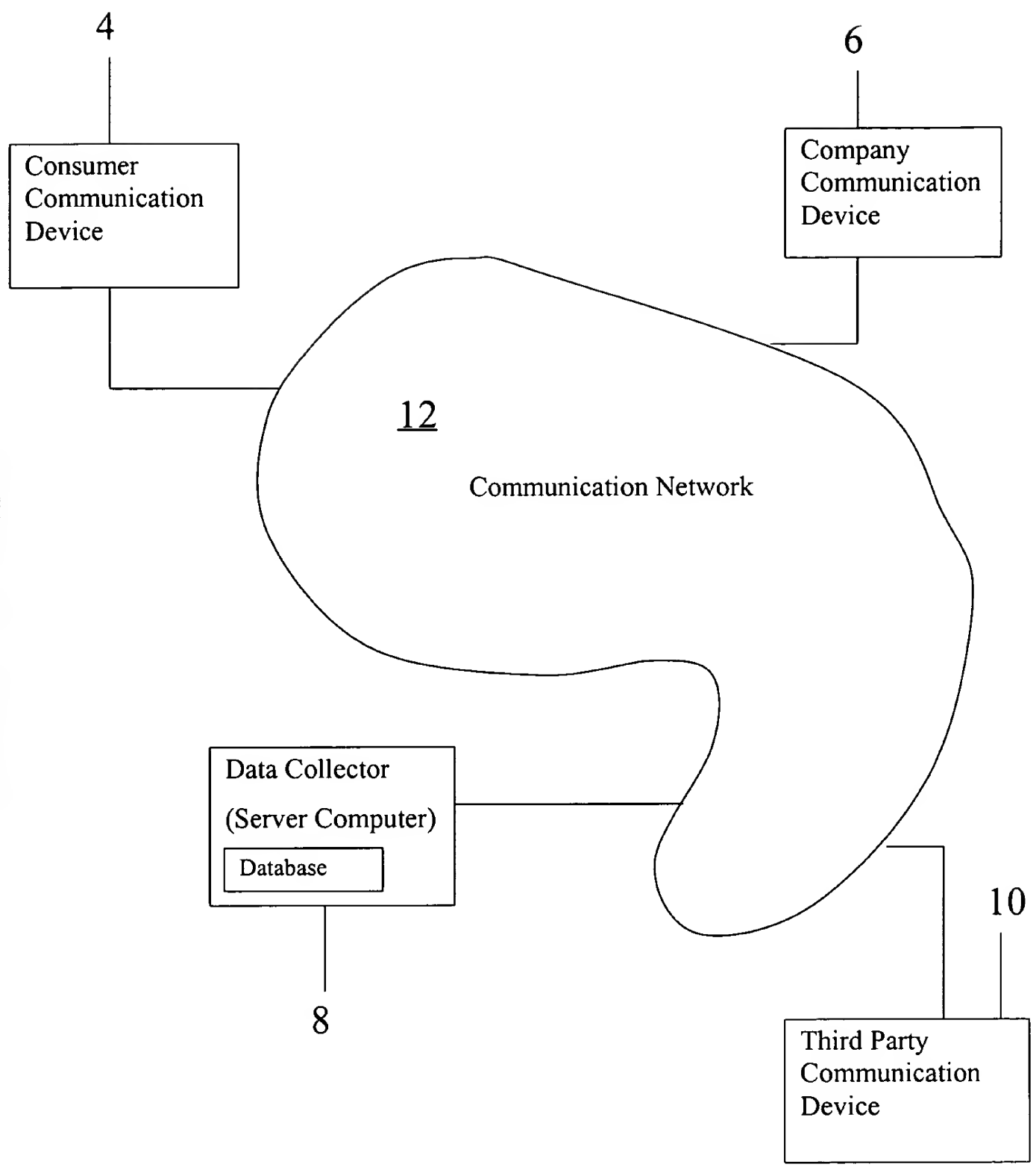


FIG. 1

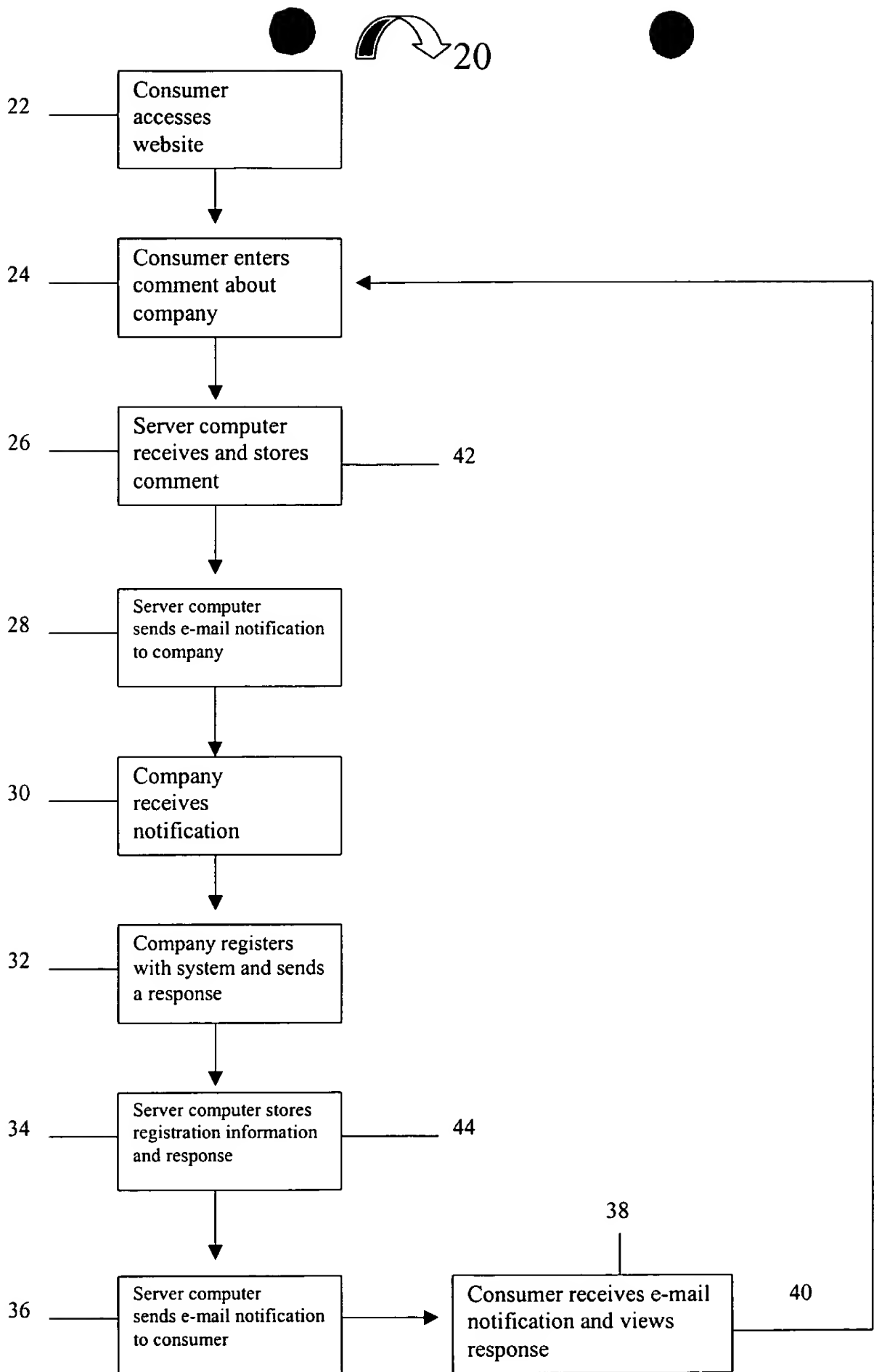


FIG. 2

044508.0005 AUSTIN 124659 v1

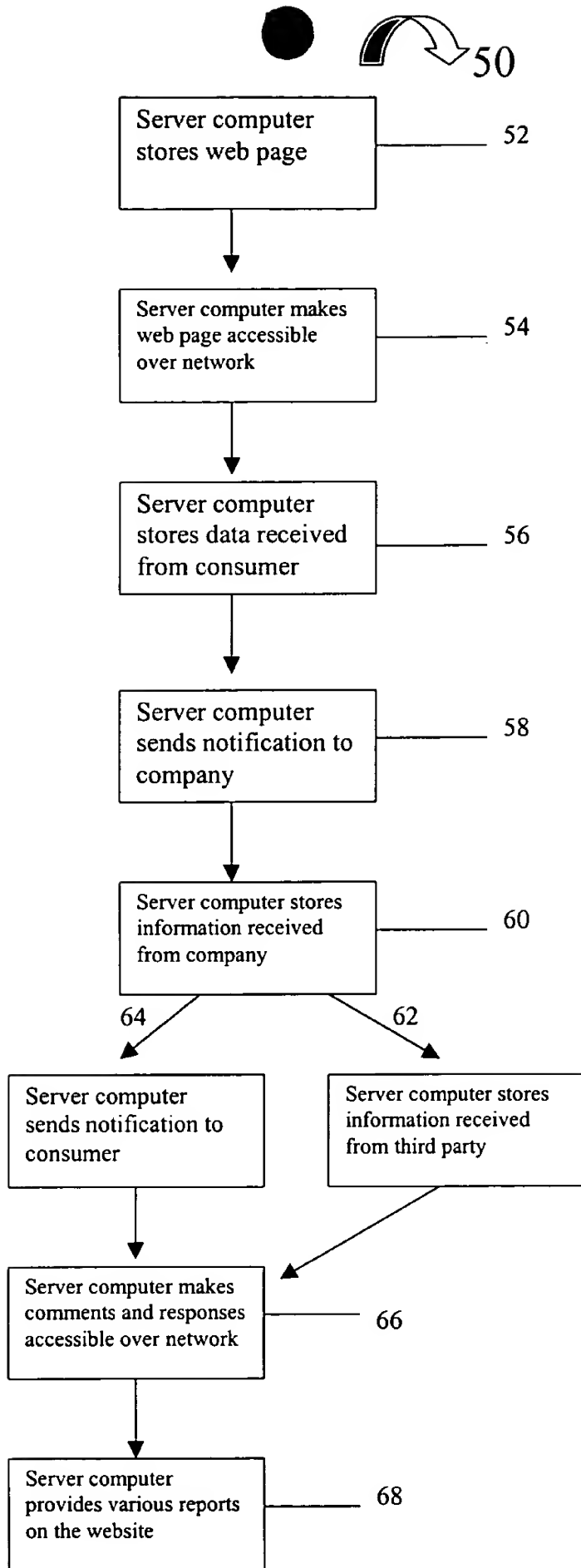
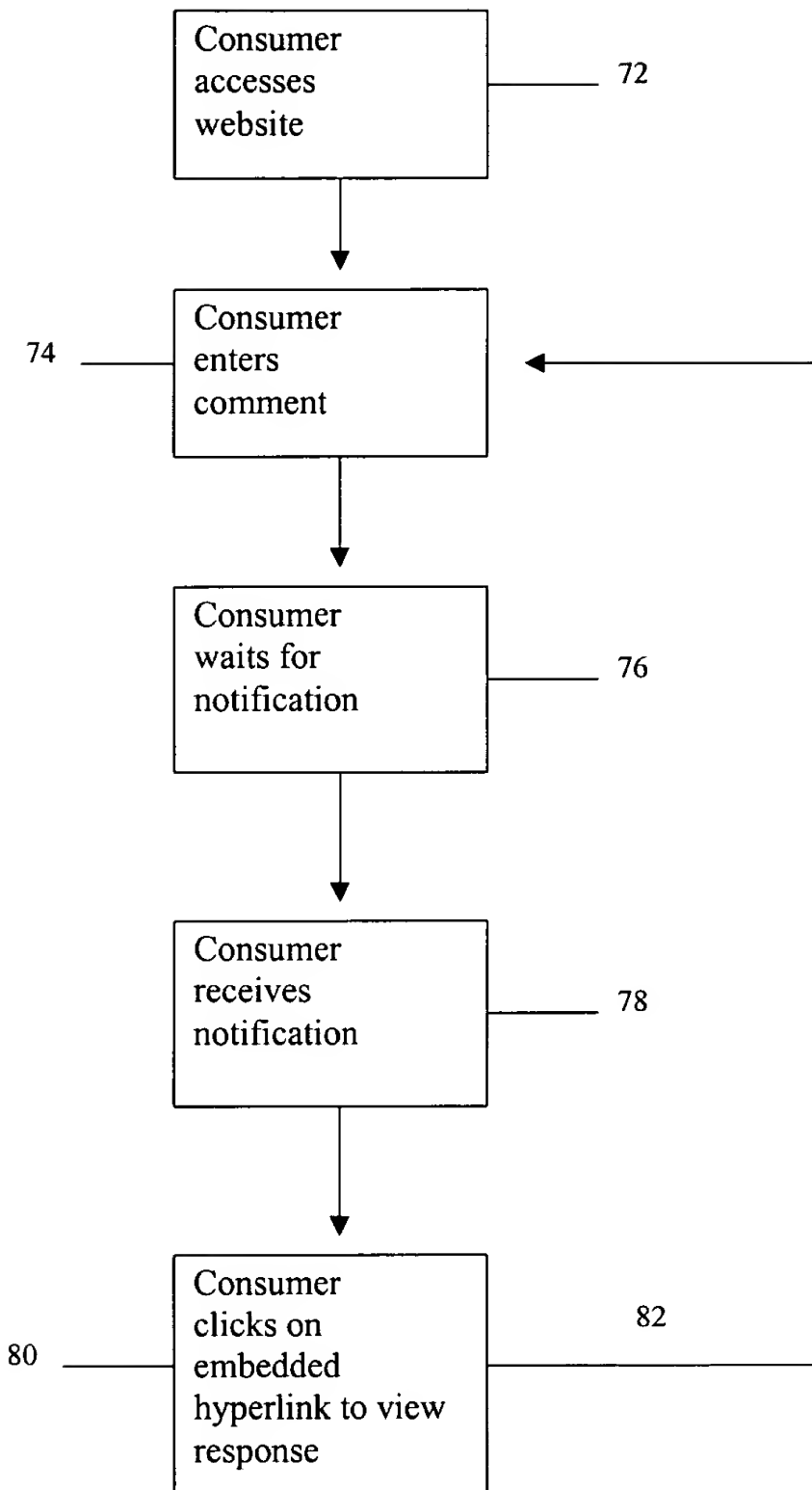


FIG. 3

70



90

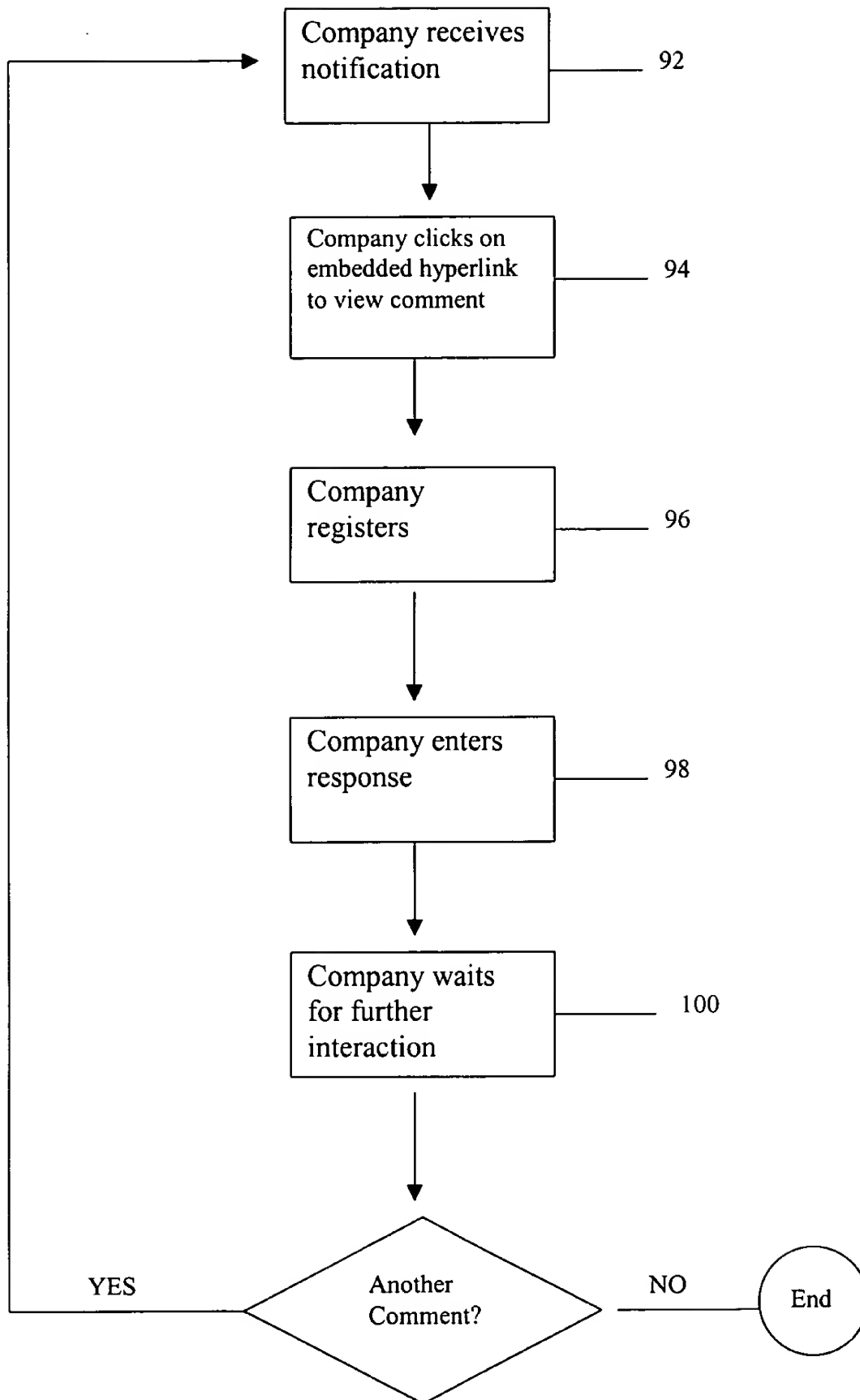
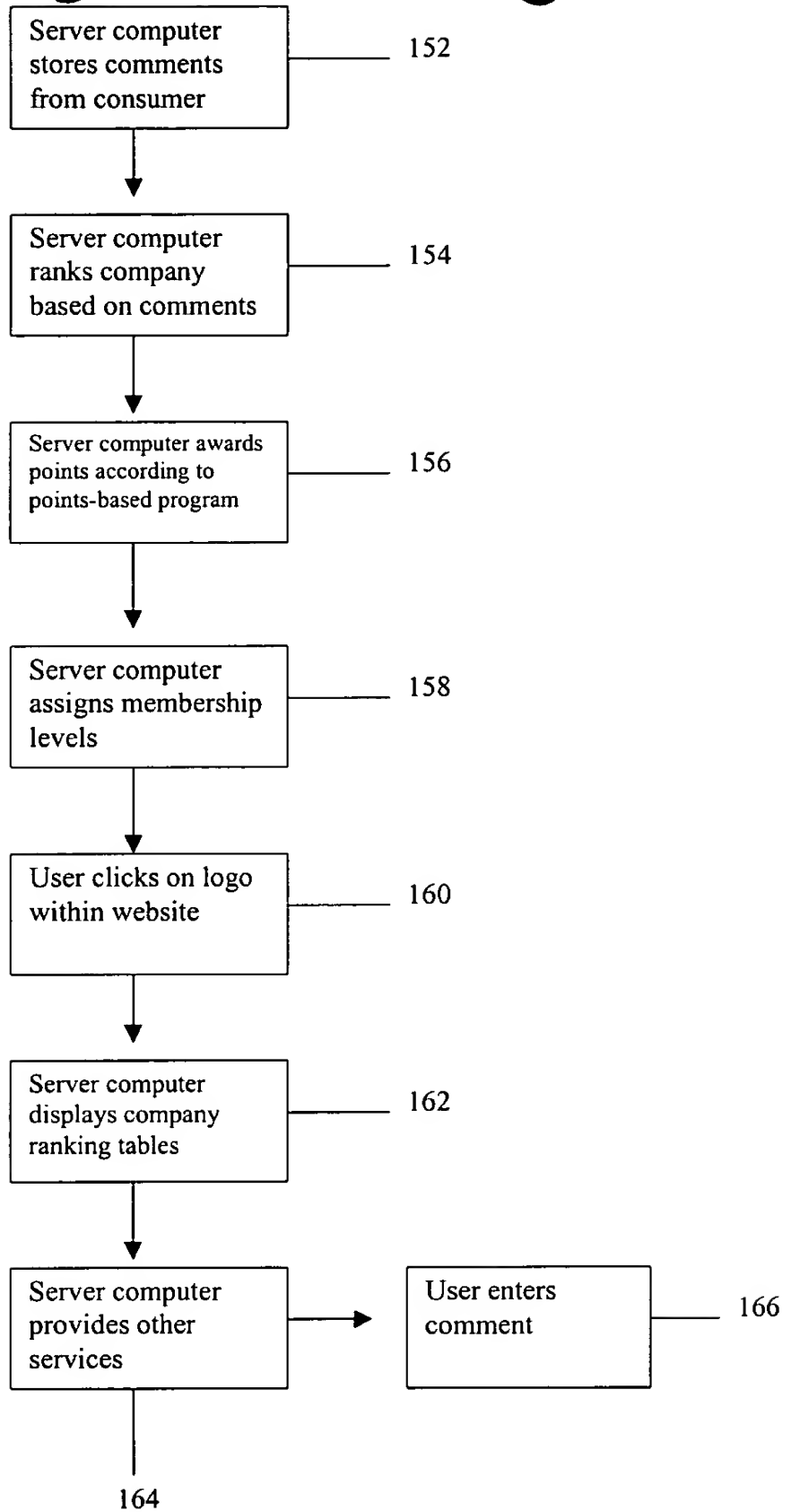


FIG. 5

150



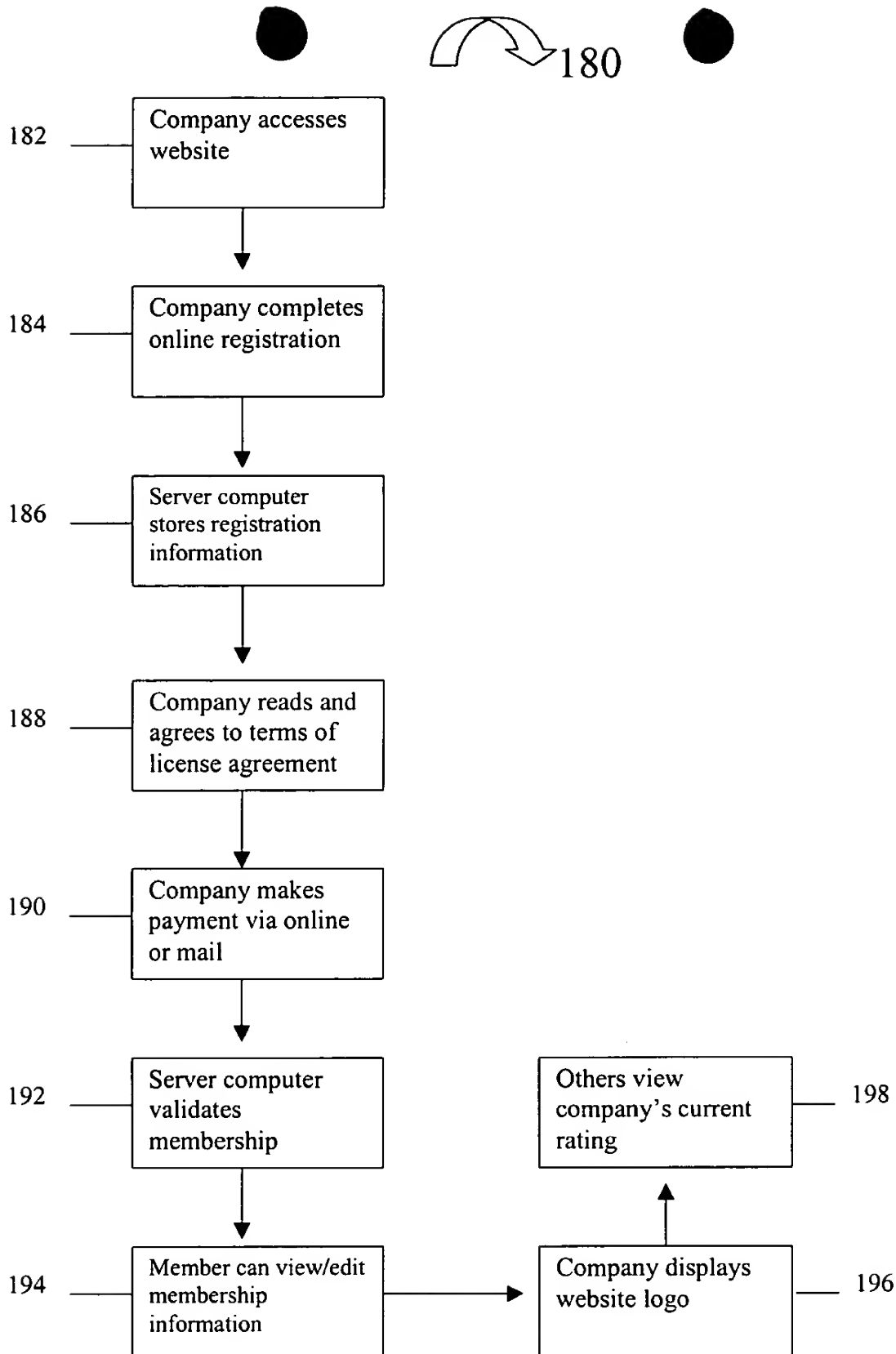


FIG. 7

[Home](#) [Enter Comments](#) [View Comments](#) [Ranking](#) [Search](#) [Help](#) [News/Chat](#) [Site Map](#)

The Customer Service Portal™



Top 10 Best

View the Top 10 Most

Praised Companies on

Top 10 (Worst)

[illegible]

Loggia (existing use),

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60
61
62
63
64
65
66
67
68
69
70
71
72
73
74
75
76
77
78
79
80
81
82
83
84
85
86
87
88
89
90
91
92
93
94
95
96
97
98
99
100
101
102
103
104
105
106
107
108
109
110
111
112
113
114
115
116
117
118
119
120
121
122
123
124
125
126
127
128
129
130
131
132
133
134
135
136
137
138
139
140
141
142
143
144
145
146
147
148
149
150
151
152
153
154
155
156
157
158
159
160
161
162
163
164
165
166
167
168
169
170
171
172
173
174
175
176
177
178
179
180
181
182
183
184
185
186
187
188
189
190
191
192
193
194
195
196
197
198
199
200
201
202
203
204
205
206
207
208
209
210
211
212
213
214
215
216
217
218
219
220
221
222
223
224
225
226
227
228
229
230
231
232
233
234
235
236
237
238
239
240
241
242
243
244
245
246
247
248
249
250
251
252
253
254
255
256
257
258
259
260
261
262
263
264
265
266
267
268
269
270
271
272
273
274
275
276
277
278
279
280
281
282
283
284
285
286
287
288
289
290
291
292
293
294
295
296
297
298
299
300
301
302
303
304
305
306
307
308
309
310
311
312
313
314
315
316
317
318
319
320
321
322
323
324
325
326
327
328
329
330
331
332
333
334
335
336
337
338
339
340
341
342
343
344
345
346
347
348
349
350
351
352
353
354
355
356
357
358
359
360
361
362
363
364
365
366
367
368
369
370
371
372
373
374
375
376
377
378
379
380
381
382
383
384
385
386
387
388
389
390
391
392
393
394
395
396
397
398
399
400
401
402
403
404
405
406
407
408
409
410
411
412
413
414
415
416
417
418
419
420
421
422
423
424
425
426
427
428
429
430
431
432
433
434
435
436
437
438
439
440
441
442
443
444
445
446
447
448
449
450
451
452
453
454
455
456
457
458
459
460
461
462
463
464
465
466
467
468
469
470
471
472
473
474
475
476
477
478
479
480
481
482
483
484
485
486
487
488
489
490
491
492
493
494
495
496
497
498
499
500
501
502
503
504
505
506
507
508
509
510
511
512
513
514
515
516
517
518
519
520
521
522
523
524
525
526
527
528
529
530
531
532
533
534
535
536
537
538
539
540
541
542
543
544
545
546
547
548
549
550
551
552
553
554
555
556
557
558
559
560
561
562
563
564
565
566
567
568
569
570
571
572
573
574
575
576
577
578
579
580
581
582
583
584
585
586
587
588
589
590
591
592
593
594
595
596
597
598
599
600
601
602
603
604
605
606
607
608
609
610
611
612
613
614
615
616
617
618
619
620
621
622
623
624
625
626
627
628
629
630
631
632
633
634
635
636
637
638
639
640
641
642
643
644
645
646
647
648
649
650
651
652
653
654
655
656
657
658
659
660
661
662
663
664
665
666
667
668
669
670
671
672
673
674
675
676
677
678
679
680
681
682
683
684
685
686
687
688
689
690
691
692
693
694
695
696
697
698
699
700
701
702
703
704
705
706
707
708
709
710
711
712
713
714
715
716
717
718
719
720
721
722
723
724
725
726
727
728
729
730
731
732
733
734
735
736
737
738
739
740
741
742
743
744
745
746
747
748
749
750
751
752
753
754
755
756
757
758
759
760
761
762
763
764
765
766
767
768
769
770
771
772
773
774
775
776
777
778
779
780
781
782
783
784
785
786
787
788
789
790
791
792
793
794
795
796
797
798
799
800
801
802
803
804
805
806
807
808
809
810
811
812
813
814
815
816
817
818
819
820
821
822
823
824
825
826
827
828
829
830
831
832
833
834
835
836
837
838
839
840
84

Become a Licensee

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26
27
28
29
30
31
32
33
34
35
36
37
38
39
40
41
42
43
44
45
46
47
48
49
50
51
52
53
54
55
56
57
58
59
60
61
62
63
64
65
66
67
68
69
70
71
72
73
74
75
76
77
78
79
80
81
82
83
84
85
86
87
88
89
90
91
92
93
94
95
96
97
98
99
100
101
102
103
104
105
106
107
108
109
110
111
112
113
114
115
116
117
118
119
120
121
122
123
124
125
126
127
128
129
130
131
132
133
134
135
136
137
138
139
140
141
142
143
144
145
146
147
148
149
150
151
152
153
154
155
156
157
158
159
160
161
162
163
164
165
166
167
168
169
170
171
172
173
174
175
176
177
178
179
180
181
182
183
184
185
186
187
188
189
190
191
192
193
194
195
196
197
198
199
200
201
202
203
204
205
206
207
208
209
210
211
212
213
214
215
216
217
218
219
220
221
222
223
224
225
226
227
228
229
230
231
232
233
234
235
236
237
238
239
240
241
242
243
244
245
246
247
248
249
250
251
252
253
254
255
256
257
258
259
260
261
262
263
264
265
266
267
268
269
270
271
272
273
274
275
276
277
278
279
280
281
282
283
284
285
286
287
288
289
290
291
292
293
294
295
296
297
298
299
300
301
302
303
304
305
306
307
308
309
310
311
312
313
314
315
316
317
318
319
320
321
322
323
324
325
326
327
328
329
330
331
332
333
334
335
336
337
338
339
340
341
342
343
344
345
346
347
348
349
350
351
352
353
354
355
356
357
358
359
360
361
362
363
364
365
366
367
368
369
370
371
372
373
374
375
376
377
378
379
380
381
382
383
384
385
386
387
388
389
390
391
392
393
394
395
396
397
398
399
400
401
402
403
404
405
406
407
408
409
410
411
412
413
414
415
416
417
418
419
420
421
422
423
424
425
426
427
428
429
430
431
432
433
434
435
436
437
438
439
440
441
442
443
444
445
446
447
448
449
450
451
452
453
454
455
456
457
458
459
460
461
462
463
464
465
466
467
468
469
470
471
472
473
474
475
476
477
478
479
480
481
482
483
484
485
486
487
488
489
490
491
492
493
494
495
496
497
498
499
500
501
502
503
504
505
506
507
508
509
510
511
512
513
514
515
516
517
518
519
520
521
522
523
524
525
526
527
528
529
530
531
532
533
534
535
536
537
538
539
540
541
542
543
544
545
546
547
548
549
550
551
552
553
554
555
556
557
558
559
560
561
562
563
564
565
566
567
568
569
570
571
572
573
574
575
576
577
578
579
580
581
582
583
584
585
586
587
588
589
590
591
592
593
594
595
596
597
598
599
600
601
602
603
604
605
606
607
608
609
610
611
612
613
614
615
616
617
618
619
620
621
622
623
624
625
626
627
628
629
630
631
632
633
634
635
636
637
638
639
640
641
642
643
644
645
646
647
648
649
650
651
652
653
654
655
656
657
658
659
660
661
662
663
664
665
666
667
668
669
670
671
672
673
674
675
676
677
678
679
680
681
682
683
684
685
686
687
688
689
690
691
692
693
694
695
696
697
698
699
700
701
702
703
704
705
706
707
708
709
710
711
712
713
714
715
716
717
718
719
720
721
722
723
724
725
726
727
728
729
730
731
732
733
734
735
736
737
738
739
740
741
742
743
744
745
746
747
748
749
750
751
752
753
754
755
756
757
758
759
760
761
762
763
764
765
766
767
768
769
770
771
772
773
774
775
776
777
778
779
780
781
782
783
784
785
786
787
788
789
790
791
792
793
794
795
796
797
798
799
800
801
802
803
804
805
806
807
808
809
810
811
812
813
814
815
816
817
818
819
820
821
822
823
824
825
826
827
828
829
830
831
832
833
834
835
836
837
838
839
840
84

**Register here to add
your company to our**

database

1997

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Menu Print Edit

Address http://www.yourcomments.com/companysearch.asp

Your
Comments.com™

The Customer Service Portal™

Home Enter Comments View Comments Ranking Search Help News/Chat Site Map

The Customer Service Portal™

Company Search

Company Search

YourComments.com

Search

Please enter the company name or the first few characters of the company name in the search field above.
e.g. "XYZ Corporation", "XYZ", or "X" (do not enter the double quotes)

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://www.youcomments.com/companysearch.asp

Your
Comments.com™
The Customer Service Portal™

Home Enter Comments View Comments Ranking Search Help News/Chat Site Map

The Customer Service Portal™

Company Search

Company Search	YourComments.com	Search
----------------	------------------	--------

Please enter the company name or the first few characters of the company name in the search field above.
e.g. "XYZ Corporation", "XYZ", or "X" (do not enter the double quotes)

Please select the relevant company from the list below:

COMPANY	URL	EMAIL
YourComments.com	http://www.youcomments.com	webmaster@youcomments.com

09344795-052599

FIG. 8c

Enter Your Comments

Fields indicated with an asterisk (*) are required to send this form.

* Company

YourComments.com

Company Web Site

http://www.yourcomments.com

* Company E-Mail

webmaster@yourcomments.com

Company E-Mail required only if you choose E-Mail to Company below

* Rating

1 - Strong Praise

* Subject

Test Comment

Test Comment

* Comments

* Your Name

Webmaster

* Your E-Mail

webmaster@yourcomments.com

* E-Mail to Company?

No

Submit Reset

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://www.yourcomments.com/acknowledgement.asp?comment_id=91&email=Y

Your
Comments.com
The Customer Service Portal™

Home Enter Comments View Comments Ranking Search Help News/Chat Site Map

The Customer Service Portal™

Acknowledgement

Your comments have been saved and have been e-mailed to YourComments.com for their attention. They have also been notified that the comments have been posted on this site.

Thank you for using YourComments.com!


```

>>*****
>>
>>This message is to notify you that the following comments were
received
>>from Webmaster and are now posted for public viewing on the
>>YourComments.com site:
>>
>>Customer: Webmaster
>>Title: Test Comment
>>Rating: 1 - Strong Praise
>>Description: Test Comment
>>Entry Date: 3/23/99 1:03:45 AM
>>
>>These comments were received on the YourComments.com web site and
your
>>company will be ranked on the site in terms of the number and nature
of
>>comments received (both positive and negative).
>>
>>You may respond to these comments by going to the following address:
>>http://www.yourcomments.com/commentdetail.asp?comment\_id=89
>>
>>IMPORTANT NOTE: This customer comment is directed to your company.
If you
>>feel you are not the appropriate contact to reply to this e-mail it
is
>>important that you involve the relevant customer service resource
from
>>your company and have them respond on the YourComments.com site at
the
>>address given above. Please do not hesitate to contact
YourComments.com if
>>you have any further questions about this service.
>>
>>BENEFITS FOR COMPANIES: To learn about the benefits YourComments.com
>>provides to companies, please visit the following address:
>>http://www.yourcomments.com/about.htm#Companies
>>
>>*****
>>Thank you for using YourComments.com!
>>
>>http://www.yourcomments.com
>>
>>
>

```

Your Comments.com™

The Customer Service Portal™

Home Enter Comments View Comments Ranking Search Help News/Chat Site Map

Company Information

Fields indicated with an asterisk (*) are required to send this form.

* Company Name

YourComments.com

Company URL

http://www.yourcomments.com

* Company E-Mail

webmaster@yourcomments.com

Note: The e-mail address that you enter above will be used to send user comments to your company.

Company Contact Information

Fields indicated with an asterisk (*) are required to send this form.

* First Name

YourComments

* Last Name

Webmaster

* Title

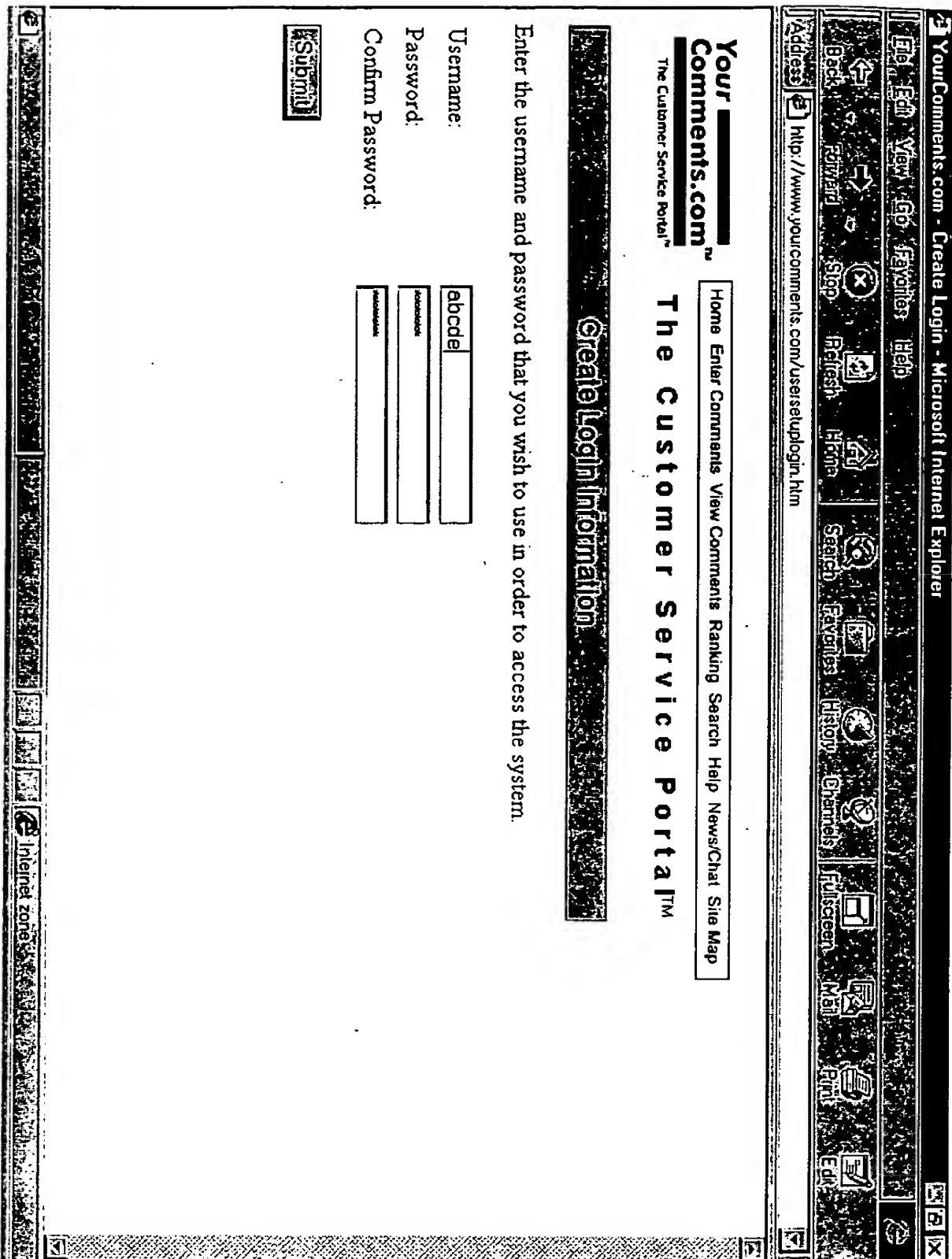
Webmaster

* Address

904 Spring Park Court

Address

Internet Zone



File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://www.yourcomments.com/enterresponse.asp?comment_id=89&customer_id=60

Your **Comments.com**
The Customer Service Portal™

Home Enter Comments View Comments Ranking Search Help News/Chat Site Map

The Customer Service Portal™

Enter Your Response

Fields indicated with an asterisk (*) are required to send this form.

* Subject

Test Response

Main text of the response goes here

* Response

* Your Name

Webmaster

* Your E-Mail

webmaster@yourcomments.com

Submit Reset

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address 2 yourcomments.com/acknowledgement.asp?response=Y&comment_id=89&email=webmaster@yourcomments.com&customer_username=Webmaster

Your Comments.com™
The Customer Service Portal™

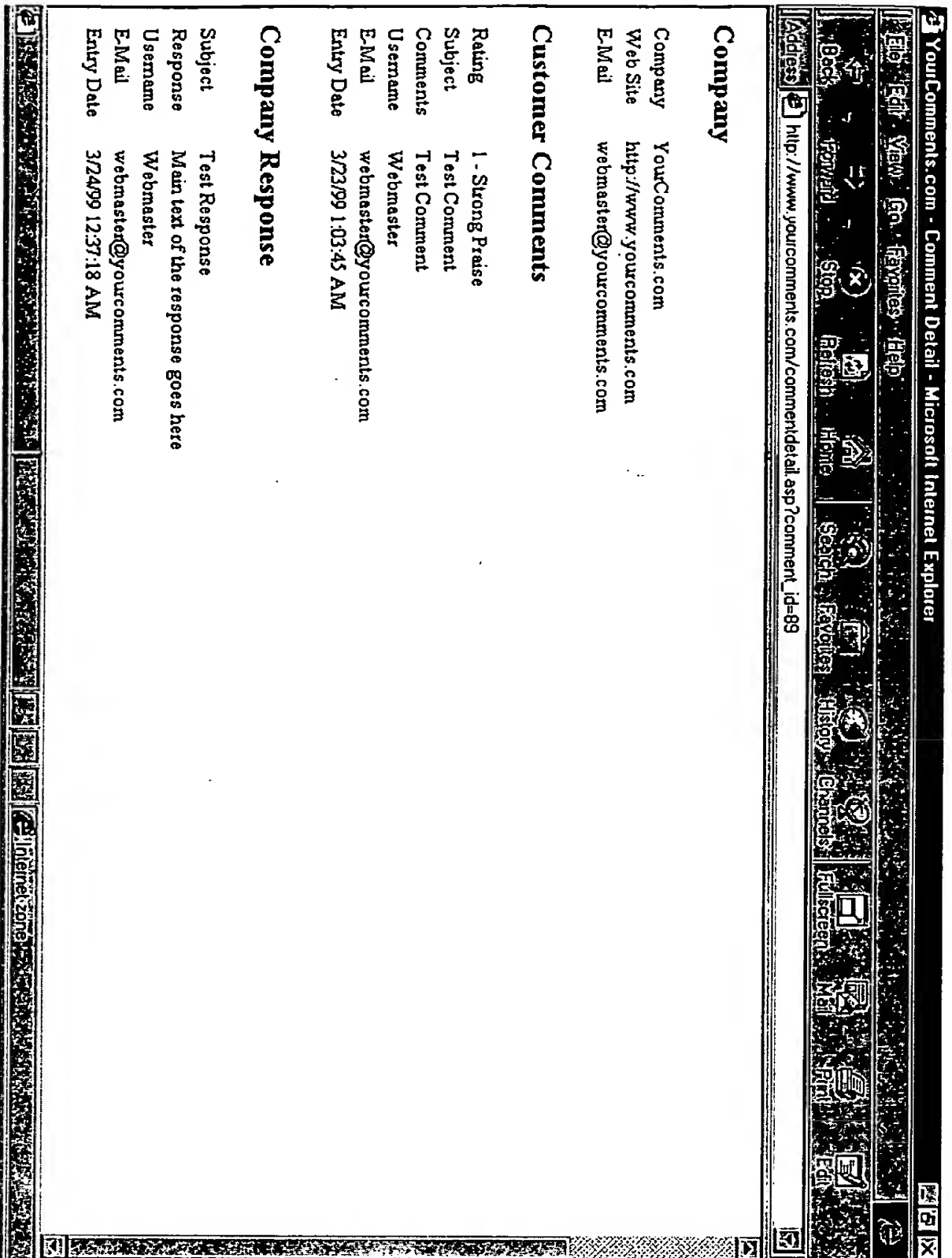
Home Enter Comments View Comments Ranking Search Help News/Chat Site Map

The Customer Service Portal™

Acknowledgement

Your responses have been saved and an e-mail notification has been sent to Webmaster for their attention. They have also been notified that the response has been posted on this site.

Thank you for using YourComments.com!



To: Orlesia Duren@IP
From: "Nick Evans" <nick@nevans.com>
Cc:
Bcc:
Subject: STEP 14 - Fw: YourComments.com - Customer Service Alert
(#89) -
Attachment: Headers.822
Date: 4/5/99 10:12 AM

Here's step 14...

>-----Original Message-----

>From: compliment@yourcomments.com <compliment@yourcomments.com>
>To: webmaster@yourcomments.com <webmaster@yourcomments.com>
>Cc: webmaster@yourcomments.com <webmaster@yourcomments.com>
>Date: Tuesday, March 23, 1999 11:49 PM
>Subject: re: YourComments.com - Customer Service Alert (#89) - Test
Response

>Dear Webmaster,

>>DO NOT REPLY TO THIS MESSAGE. PLEASE RESPOND ON THE YOURCOMMENTS.COM
SITE

>>AS OUTLINED BELOW

>>*****

>>This message is to notify you that you have received a reply from
>>YourComments.com and the reply is now posted on the YourComments.com
site:

>>Company: YourComments.com

>>Title: Test Response

>>Entry Date: 3/24/99 12:37:18 AM

>>This reply was received on the YourComments.com web site

>>You may view this reply by going to the following address:

>>http://www.yourcomments.com/commentdetail.asp?comment_id=89

>>*****

>>Thank you for using YourComments.com!

>><http://www.yourcomments.com>

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Full Screen Mail Print Edit

Address http://www.yourcomments.com/best.asp

Your
Comments.com
The Customer Service Portal™

Home Enter Comments View Comments Ranking Search Help News/Chat Site Map

Top 10 Most Praised Companies

This list represents the Top 10 Most Praised Companies based upon input on the YourComments.com site.

Note: Since we have just started collecting comments, some companies may appear in both the Most Praised and Most Complained About categories at this time. Remember, a positive number indicates positive comments and a negative number indicates negative comments. We encourage you to enter comments, compliments and complaints yourself!

RANK	COMPANY	RESPONSES	COMPLAINTS	AVG. RATING
1	YourComments.com	2		20
2	Lillian Vernon Corp.	1		-5

Rating Table

AVE. RATING	DESCRIPTION
10	Strong Praise

TrustPoints

Home Enter Feedback View Feedback Ranking Search Help News/Chat Site Map

Feedback, Rating & Trust for E-Business™

[Sample TrustPoints](#) | [License Agreement](#)

How to Join the TrustPoints™ Program - For Individual Merchants (Including auction buyers and sellers)

Before we can issue the TrustPoints mark, you must register with us to provide us with your contact information so that we can provide you with your login information in order to access the system. You must also read and accept the terms of the License Agreement. During this Early Adopter Program period we are waiving the Annual License Fee of \$70 - so the service is FREE! Please complete the following steps:

STEP 1. Register your Company

Registration gives us the information we need in order to be able to forward feedback received on the TrustPoints.com site directly to you in real-time. This gives you the opportunity to respond to

General Information

[About](#)

[FAQs](#)

[Press Releases](#)

[Contact Us](#)

For Buyers & Sellers

[How to Join](#)

[Our Sponsors](#)

[Our Licensees](#)

Internet zone

TrustPoints

Home Enter Feedback View Feedback Ranking Search Help News/Chat Site Map

Feedback, Rating & Trust for E-Business™

Registration

Buyer/Seller Registration

By registering you will have access to the following features:

Sellers

- Promote your Auctions and other sales by joining the TrustPoints Program
- Promote your business via a personalized home page
- Differentiate from other sellers by placing the TrustPoints logo in your auction listings, classified listings, or on your web page
- Collect feedback in a single location
- Respond to feedback you have collected
- Add or update your own Company Information in our database
- Monthly Newsletter

Buyers

- TrustPoints is a single place to view seller feedback across multiple auction sites
- Enter feedback about a seller and, optionally, have the feedback e-mailed to the seller for them to respond
- Monthly Newsletter

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://www.trustpoints.com/ip_dev/coregistration.asp?search=y

TrustPoints

Home Enter Feedback View Feedback Ranking Search Help News/Chat Site Map

Feedback, Rating & Trust for E-Business™

Buyer/Seller Information

Fields indicated with an asterisk (*) are required to send this form.

* Company Name

Company URL

* Company E-Mail

Note: The e-mail address that you enter above will be used to send user feedback to you.

Buyer/Seller Contact Information

Fields indicated with an asterisk (*) are required to send this form.

* First Name

* Last Name

Title

Address

Address



Internet zone

TrustPoints

Home Enter Feedback View Feedback Ranking Search Help News/Chat Site Map

Feedback, Rating & Trust for E-Business™

TrustPoints™ Member Options

Welcome Nick Evans (nevans)

Profile Information

Edit Your Personal Profile

Choose this option in order to update your contact information and preferences.

Change Password

Choose this option in order to change your password.

Edit Company Profile

Choose this option in order to update your company information including web site address, customer support e-mail, and phone and fax numbers. We use this information to forward our customer comments to you.

TrustPoints Information

TrustPoints Membership

Choose this option to check your current TrustPoints™ membership details.

TrustPoints

Choose this option to view your current TrustPoints™ Rating.

Personal Home Page

Edit Home Page

Choose this option to create and edit your personal home page

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

Address http://www.trustpoints.com/ip_dev/viewcomments.asp?company_id=14

TrustPoints

Home Enter Feedback View Feedback Ranking Search Help News/Chat Site Map

Feedback, Rating & Trust for E-Business™

[Return to Menu](#) | [Logout](#)

TrustPoints™ Membership Status

Your membership is not currently activated. If you have already sent in your invoice and payment then your application may still be in process.

FIG. 9e

File Edit View Go Favorites Help

Address http://www.trustpoints.com/tp_dev/tpmembership.asp

TrustPoints

[Home](#) [Enter Feedback](#) [View Feedback](#) [Ranking](#) [Search](#) [Help](#) [News/Chat](#) [Site Map](#)

Feedback, Rating & Trust for E-Business™

TrustPoints Membership Detail

[Return to Menu](#) | [Logout](#)

TrustPoints™ Membership Status

Your membership is currently active with the following effective start and end dates:

Effective Start Date 6/19/99 12:48:59 AM

Effective End Date 6/19/00 12:48:59 AM

Displaying the TrustPoints Logo in your Auction Listings

To display your membership in the TrustPoints™ Program, follow the steps outlined below:

Step 1: Simply incorporate the following two lines of HTML code within your auction listings so we can display your current TrustPoints™ level

```
<a href="http://www.trustpoints.com/trustpoints.asp?member_id=105">
```



Internet zone

09344795_052599

FIG. 9f

TrustPoints

[Home](#) [Enter Feedback](#) [View Feedback](#) [Ranking](#) [Search](#) [Help](#) [News/Chat](#) [Site Map](#)

Feedback, Rating & Trust for E-Business™

This is to confirm that NEVANS is a member of the TrustPoints™ Member of
TrustPoints™
Rating System. Member Since 6/19/99

This is a universal feedback system that spans the web. It includes online merchants with their own web sites plus individual sellers such as those who participate in eBay and Amazon auctions. Any online merchant may participate in the program. To join, choose [Join the TrustPoints System](#) [View NEVANS Home Page](#)

This list represents the current TrustPoints™ rating for nevens based upon input on the TrustPoints.com site. If you have been a customer of NEVANS and would like to leave comments or feedback please choose [Enter Feedback](#).

COMPANY	RESPONSES	TOTAL RATING	AVG. RATING
Michelle's Antiques	150	1125	7.50

Average Rating Table

AVG. RATING	DESCRIPTION
10	Strong Praise
5	Moderate Praise
0	Comment
-5	Moderate Complaint
-10	Severe Complaint

TrustPoints Rating Table

TOTAL RATING	DESCRIPTION
1000+	Platinum
500 to 999	Gold
250 to 499	Silver
100 to 249	Bronze
0 to 99	Rookie

TrustPoints

Home Enter Feedback View Feedback Ranking Search Help News/Chat Site Map

Feedback, Rating & Trust for E-Business™

View Comments (Sample Page)

Company	Rating	Subject	Username	Entry Date
Michelle's Antiques	1 - Strong Praise	Smooth transaction, good packing	antique1	4/4/99 12:12:12 AM
Michelle's Antiques	1 - Strong Praise	Quick, efficient and just as described	ebuyer	4/3/99 2:04:20 PM
Michelle's Antiques	1 - Strong Praise	Excellent packaging!	boatfloat	4/3/99 2:02:36 PM
Michelle's Antiques	1 - Strong Praise	Good communication, quick payment	eseller	3/24/99 1:02:12 AM
Michelle's Antiques	1 - Strong Praise	Prompt, pleasant to do business	babyd	3/23/99 1:03:45 AM
Michelle's Antiques	1 - Strong Praise	Fine transaction	mike	3/22/99 11:09:27 PM

☒ YourComment
 Logo

[Home](#) [Enter Comments](#) [View Comments](#) [Ranking](#) [Search](#) [Help](#) [News/Chat](#) [Site Map](#)

Thank you for using YourComments.com!

Copyright © 1998-1999 YourComments.com. All Rights Reserved.

Use of this Web site constitutes acceptance of the YourComments.com [User Agreement](#). To read our Privacy Policy, click [here](#).

TrustPoints

Home Enter Feedback View Feedback Ranking Search Help News/Chat Site Map

Feedback, Rating & Trust for E-Business™

Nick Evans - Auction Buyer

TrustPoints

Merchant Description

This is the short descriptive title

This is the long description of the company business etc. Can include a listing of which auctions I participate in, etc.

TrustPoints Rating

Member of
TrustPoints™

[View the current TrustPoints Rating for nevens](#)

Auction Information

We participate in the following auctions:

eBay (nevens) - [View Current Auctions](#)

Contact Information

Web Site None

E-Mail nick@nevens.com

Phone

Fax

Member of
TrustPointsTM

663330" 56471660

FIG. 9j

200

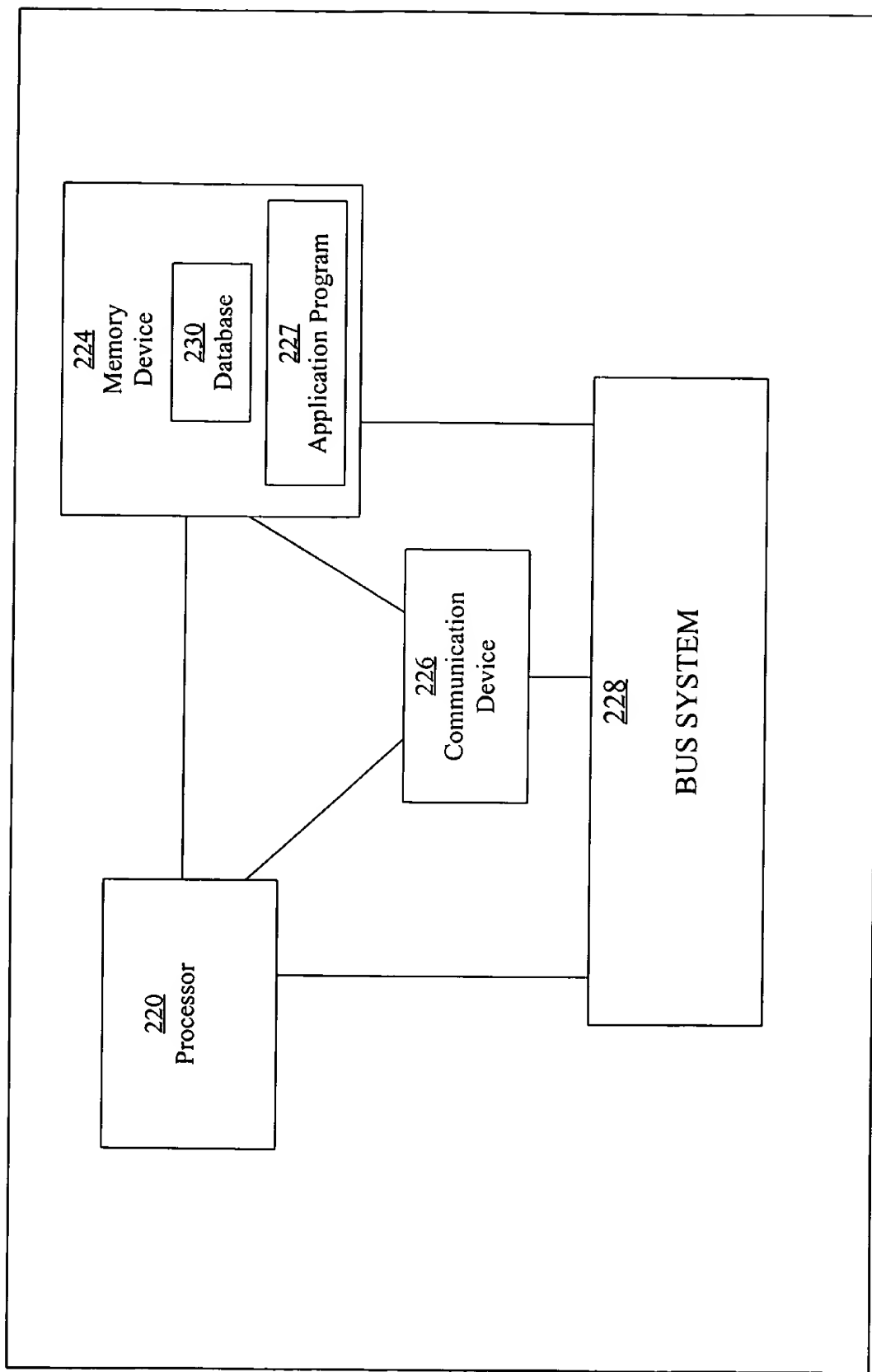


FIG. 10

**This Page is Inserted by IFW Indexing and Scanning
Operations and is not part of the Official Record**

BEST AVAILABLE IMAGES

Defective images within this document are accurate representations of the original documents submitted by the applicant.

Defects in the images include but are not limited to the items checked:

- ☐ **BLACK BORDERS**
- ☐ **IMAGE CUT OFF AT TOP, BOTTOM OR SIDES**
- ☐ **FADED TEXT OR DRAWING**
- ☒ **BLURRED OR ILLEGIBLE TEXT OR DRAWING**
- ☐ **SKEWED/SLANTED IMAGES**
- ☐ **COLOR OR BLACK AND WHITE PHOTOGRAPHS**
- ☐ **GRAY SCALE DOCUMENTS**
- ☐ **LINES OR MARKS ON ORIGINAL DOCUMENT**
- ☐ **REFERENCE(S) OR EXHIBIT(S) SUBMITTED ARE POOR QUALITY**
- ☐ **OTHER: _____**

IMAGES ARE BEST AVAILABLE COPY.

As rescanning these documents will not correct the image problems checked, please do not report these problems to the IFW Image Problem Mailbox.